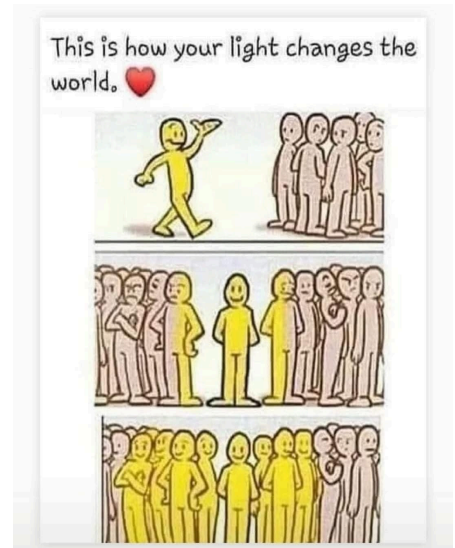


Family Support Network Onboarding



Resources:

1. Job [description](#)
2. FSN [mission](#)
3. FSN [training presentation](#)

Logistics:

James Tealy will email or text new family contact info, typical 2-3 per year.

Your role:

- 1) Your role: **Reach out, introduce yourself, be a friendly shoulder.** [FAQ's](#).
- 2) Your role is **peer support**, not counseling. [What is peer support?](#)
- 3) **Just listen.** [Active listening with empathy tips](#). [Watch the training here](#).
- 4) We provide **resources**, not advice. More resources at www.curejm.org/resources
- 5) **Do & Don't** [Cheat Sheet](#)
- 6) **Refer** them to our [Cure JM Facebook Group](#) or [emotional support group](#).
- 7) **Optional:** [Print flyers](#) to place out at your hospital and infusion center. Meet your families at upcoming [Family Days](#) or [walks](#).
- 8) **Your well-being Matters:** [Caring for YOU!](#)

Question? FSN Lead: James Tealy, Associate Director of Family and Clinician Education, james.tealy@curejm.org (615) 974-4729